

# Cognitopia Accessibility Audit Evaluation Report: WCAG 2.2

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**Location:** <https://cognitopia.com/>

**Conformance Target:** AA

**Scope:** All web content of the public website Cognitopia INC

## WCG 2.2 Reference

<https://www.w3.org/TR/WCAG22/>

## Tools Used During This Review:

Google Chrome

Internet Explorer

Safari

Axe Dev Tool

Wave Evaluation Tool

Silktide Accessibility Checker

Apple VoiceOver

## Sample of Audited Web Pages

1. Homepage - <https://cognitopia.com/>
2. Features Page - <https://cognitopia.com/features/>
3. Pricing Page (Free Trial) - <https://cognitopia.com/pricing/>
4. About Page - <https://cognitopia.com/about/>
5. Blog Home Page - <https://cognitopia.com/blog/>
6. Contact Us Page - <https://cognitopia.com/contact-us/>
7. Login Page - <https://cognitopia.com/login/>
8. Faq Page - <https://cognitopia.com/faq/>
9. Careers Page - <https://cognitopia.com/careers/>
10. Training Page - <https://cognitopia.trainercentral.com/#/home>
11. School Page - <https://cognitopia.com/category/school/>
12. Work Page - <https://cognitopia.com/category/work/>
13. Life Page - <https://cognitopia.com/category/life/>
14. Selected Blog Page - <https://cognitopia.com/2022/10/31/cognitopia-think-work-how-to-make-pizza/>

## Web Technology

HTML,CSS,JavaScript,Wordpress

# Executive Summary

This report evaluates the conformance of the Cognitopia LLC website with the W3C Web Content Accessibility Guidelines (WCAG). The review process, outlined below, follows established methodologies from Accessibility Evaluation Resources.

Based on this assessment, the Cognitopia website is close to meeting WCAG 2.2, Conformance Level AA. A detailed breakdown of audit results is provided below.

However, several barriers were identified that could significantly impact usability for assistive technology (AT) users.

- Focus State Issues: A major concern was focus management, as many pages exhibited focus states that jumped unpredictably or skipped content entirely, making keyboard navigation challenging.
- Heading Structure: While the visual hierarchy appeared logical, the underlying HTML markup did not accurately reflect this structure, making it difficult for screen reader users to navigate efficiently.
- Contrast & Text Sizing: Minor issues were noted, such as low contrast on light blue buttons with white text and small subscript text on certain pages, which could impact readability.

## All Results

### 1 Perceivable

#### 1.1 Text Alternatives

Success Criterion	Result	Observations
<u>1.1.1: Non-text Content</u>	<u>Entire sample</u>	<u>Entire sample</u>
	Result: Not checked	Observations:
	<u>Homepage</u>	The search icon in the header has the wrong description. Social media icons in footer have no alt-text.
	Result: Failed	

Success Criterion	Result	Observations
	<u>Features Page</u>	<u>Homepage</u>
	Result: Failed	Almost all images have proper alt text. The search and school icons have the wrong descriptions. Image with the quote in the bottom left of the carousel does not state the quote in the alt text. The multiple device image has exhaustive alt text. The image under 'Software tools for' is decorative and should have an aria-hidden = 'true' tag. Images under 'New Blog Posts' should not state "featured image" in alt-text.
	<u>Pricing Page (Free Trial)</u>	
	Result: Failed	
	<u>About Page</u>	
	Result: Passed	Do not state that it is an image in alt-text. Ven Diagram description should be shorter. Image under 'learn, track, do' has a vague description.
	<u>Blog Home Page</u>	
	Result: Failed	
	<u>Contact Us Page</u>	
	Result: Passed	<u>Features Page</u>
	<u>Login Page</u>	Image under 'try for free' has exhaustive alt-text. Image under 'contact us' has exhaustive alt-text. Image under 'Events Use' has exhaustive alt-text. *Alt-text should never have the word image at the beginning.
	Result: Not present	
	<u>Faq Page</u>	
	Result: Not present	
	<u>Careers Page</u>	<u>Pricing Page (Free Trial)</u>
	Result: Failed	
	<u>Training Page</u>	
	Result: Not present	
	<u>School Page</u>	<u>About Page</u>
		Images would be better

Success Criterion	Result	Observations
	Result: Failed	hidden, text descriptions suffice.
	<u>Work Page</u>	<u>Blog Home Page</u>
	Result: Failed	Images above blog posts are missing alt-text. Social media icons are missing alt-text.
	<u>Life Page</u>	
	Result: Failed	
	<u>Selected Blog Page</u>	<u>Contact Us Page</u>
	Result: Failed	No observations added
		<u>Login Page</u>
		No observations added
		<u>Faq Page</u>
		No observations added
		<u>Careers Page</u>
		Image left of 'What do we do' missing alt-text.
		<u>Training Page</u>
		No observations added
		<u>School Page</u>
		All images wrapped in a figure have no alt-text.
		<u>Work Page</u>
		All images wrapped in a

Success Criterion	Result	Observations
		figure have no alt-text.  <u>Life Page</u>  All images wrapped in a figure have no alt-text.  <u>Selected Blog Page</u>  All images wrapped in a figure have no alt-text.

## 1.2 Time-based Media

Success Criterion	Result	Observations
1.2.1: Audio-only and Video-only (Prerecorded)	<u>Entire sample</u> Result: Passed	No observations added
1.2.2: Captions (Prerecorded)	<u>Entire sample</u> Result: Passed	No observations added
1.2.3: Audio Description or Media Alternative (Prerecorded)	<u>Entire sample</u> Result: Not present	No observations added
1.2.4: Captions (Live)	<u>Entire sample</u> Result: Not present	No observations added
1.2.5: Audio Description (Prerecorded)	<u>Entire sample</u> Result: Passed	No observations added

## 1.3 Adaptable

Success Criterion	Result	Observations
1.3.1: Info and Relationships	Entire sample Result: Failed Homepage	Entire sample  Observations: Heading structure needs to be fixed on most pages.

Success Criterion	Result	Observations
	Result: Failed	Homepage
	Features Page	Ensure that all headings follow a logical hierarchy (<h1> for main titles, followed by <h2>, <h3>, etc.) to maintain a clear document structure. There is 3 different sizes for the H2 heading. Almost all elements have excessive <div> nesting impacting semantic structure. If this cannot be changed for layout purposes use aria roles or landmarks (aria-labelledby=}. There is an excessive use of the <strong> which should only be used for emphasis not styling.
	Result: Failed	
	Pricing Page (Free Trial)	
	Result: Failed	
	About Page	
	Result: Failed	
	Blog Home Page	
	Result: Passed	
	Contact Us Page	
	Result: Passed	Features Page
	Login Page	Ensure that all headings follow a logical hierarchy (<h1> for main titles, followed by <h2>, <h3>, etc.) to maintain a clear document structure. The H1 tag is used throughout the page. H2 is improperly used. Lists such as the one under 'Routines' are tagged as <h1> and then tagged again as <p> which would create for an improper structure on a screen reader. This can all be fixed by proper tagging and still be useable by a screen reader even with the overuse of the <div> tag. Focus order needs to be
	Result: Passed	
	Faq Page	
	Result: Passed	
	Careers Page	
	Result: Passed	
	Training Page	
	Result: Failed	

Success Criterion	Result	Observations
	School Page	fixed.
	Result: Passed	Pricing Page (Free Trial)
	Work Page	Excessive div nesting and improper tagging. Focus states need to be fixed.
	Result: Passed	
	Life Page	About Page
	Result: Passed	Focus states need to be fixed.
	Selected Blog Page	Blog Home Page
	Result: Passed	Links below image need to either need to be below 'read more' button or gone.
		Contact Us Page
		No observations added
		Login Page
		No observations added
		Faq Page
		No observations added
		Careers Page
		No observations added
		Training Page
		Ensure that all headings follow a logical hierarchy (<h1> for main titles,

Success Criterion	Result	Observations
		<p>followed by &lt;h2&gt;, &lt;h3&gt;, etc.) to maintain a clear document structure.</p> <p>School Page</p> <p>No observations added</p> <p>Work Page</p> <p>No observations added</p> <p>Life Page</p> <p>No observations added</p> <p>Selected Blog Page</p> <p>No observations added</p>
1.3.2: Meaningful Sequence	<p>Entire sample</p> <p>Result: Failed</p> <p>Homepage</p> <p>Result: Passed</p> <p>Features Page</p> <p>Result: Passed</p> <p>Pricing Page (Free Trial)</p> <p>Result: Passed</p> <p>About Page</p> <p>Result: Passed</p>	<p>Homepage</p> <p>No observations added</p> <p>Features Page</p> <p>No observations added</p> <p>Pricing Page (Free Trial)</p> <p>No observations added</p> <p>About Page</p> <p>No observations added</p> <p>Blog Home Page</p> <p>Links below image take away from content</p>

Success Criterion	Result	Observations
	Blog Home Page	sequencing.
	Result: Failed	Contact Us Page
	Contact Us Page	No observations added
	Result: Passed	Login Page
	Login Page	No observations added
	Result: Passed	Faq Page
	Faq Page	No observations added
	Result: Passed	Careers Page
	Careers Page	No observations added
	Result: Passed	Training Page
	Training Page	No observations added
	Result: Passed	School Page
	School Page	No observations added
	Result: Passed	Work Page
	Work Page	No observations added
	Result: Passed	Life Page
	Life Page	No observations added
	Result: Passed	Selected Blog Page
	Selected Blog Page	Links above heading take away from content sequencing.
	Result: Passed	

Success Criterion	Result	Observations
1.3.3: Sensory Characteristics	Entire sample Result: Passed	
1.3.4: Orientation	Entire sample Result: Not checked	
1.3.5: Identify Input Purpose	Entire sample Result: Passed	

#### 1.4 Distinguishable

Success Criterion	Result	Observations
1.4.1: Use of Color	Entire sample Result: Passed	
1.4.2: Audio Control	Entire sample Result: Passed	
1.4.3: Contrast (Minimum)	Entire sample  Result: Failed  Homepage  Result: Failed  Features Page  Result: Failed  Pricing Page (Free Trial)  Result: Failed  About Page  Result: Failed	Entire sample  Observations: Most of the site is good on this front but there are some significant changes needed to be made on certain pages. There are a lot of buttons that are light blue with white text that do not pass contrast standards.  Homepage  Light blue buttons with white text, arrows for changing carousel image, light grey text for 'see all' and dates under blog posts do not pass contrast standards.  Features Page

Success Criterion	Result	Observations
	Blog Home Page	White text on the 'Range of uses' section and light blue buttons with white text do not pass contrast standards.
	Result: Failed	
	Contact Us Page	Pricing Page (Free Trial)
	Result: Passed	
	Login Page	'Individual' and 'Organization' banners, grey bullet points under 'Try for free' and 'Contact us', light blue text under 'Try for free' and light blue button with white text do not pass contrast standards.
	Result: Failed	
	Faq Page	About Page
	Result: Failed	
	Careers Page	Links for 'Terms of service' and 'Privacy policy', white text for 'Tom Keating' section, and light blue button with white text do not pass contrast standards.
	Result: Passed	
	Training Page	
	Result: Passed	
	School Page	Blog Home Page
	Result: Passed	
	Work Page	Light blue text under 'Topic categories', and text under 'Cognitopia Cares' does not pass contrast standards.
	Result: Passed	
	Contact Us Page	
	Life Page	No observations added
	Result: Passed	
	Login Page	
	Selected Blog Page	Sign in button, forgot password link and dashboard do not pass
	Result: Failed	

Success Criterion	Result	Observations
		<p>contrast standards.</p> <p>Faq Page</p> <p>All light grey text (everything that is not a heading), light blue 'watch this video' links do not pass contrast standards.</p> <p>Careers Page</p> <p>No observations added</p> <p>Training Page</p> <p>No observations added</p> <p>School Page</p> <p>No observations added</p> <p>Work Page</p> <p>No observations added</p> <p>Life Page</p> <p>No observations added</p> <p>Selected Blog Page</p> <p>All light grey text does not pass contrast standards.</p>
1.4.4: Resize text	<p>Entire sample</p> <p>Result: Failed</p>	<p>Entire sample</p> <p>Observations: All text needs to be at least 12pt font. Text under Cognitopia logo in top left</p>

Success Criterion	Result	Observations
	Homepage	corner, 'Request a demo' and 'Phone' needs to be enlarged.
	Result: Failed	
	Features Page	Homepage
	Result: Failed	'See all' and date stamps under 'New blog [psts
	Pricing Page (Free Trial)	Features Page
	Result: Passed	
	About Page	Subscript under 'Research based' needs to be enlarged.
	Result: Passed	
	Blog Home Page	Pricing Page (Free Trial)
	Result: Passed	No observations added
	Contact Us Page	About Page
	Result: Failed	No observations added
	Login Page	Blog Home Page
	Result: Passed	No observations added
	Faq Page	Contact Us Page
	Result: Passed	Subscript under form fields needs to be enlarged.
	Careers Page	Login Page
	Result: Failed	No observations added
	Training Page	Faq Page

Success Criterion	Result	Observations
	Result: Passed	No observations added
	School Page	Careers Page
	Result: Passed	Subscript under form fields needs to be enlarged.
	Work Page	Training Page
	Result: Passed	No observations added
	Life Page	School Page
	Result: Passed	No observations added
	Selected Blog Page	Work Page
	Result: Passed	No observations added
		Life Page
		No observations added
		Selected Blog Page
		No observations added
1.4.5: Images of Text	Entire sample	
	Result: Passed	
1.4.10: Reflow	Entire sample	
	Result: Passed	
1.4.11: Non-text Contrast	Entire sample	
	Result: Passed	
1.4.12: Text Spacing	Entire sample	
	Result: Passed	

Success Criterion	Result	Observations
1.4.13: Content on Hover or Focus	Entire sample  Result: Passed	

## 2 Operable

### 2.1 KeyBoard Accessible

Success Criterion	Result	Observations
2.1.1: Keyboard	Entire sample	Homepage
	Result: Passed	No observations added
	Homepage	Features Page
	Result: Passed	No observations added
	Features Page	Pricing Page (Free Trial)
	Result: Passed	No observations added
	Pricing Page (Free Trial)	About Page
	Result: Passed	No observations added
	About Page	Blog Home Page
	Result: Passed	No observations added
	Blog Home Page	Contact Us Page
	Result: Passed	No observations added
	Contact Us Page	Login Page
	Result: Passed	No observations added
	Login Page	Faq Page

Success Criterion	Result	Observations
	Result: Passed	No observations added
	Faq Page	Careers Page
	Result: Passed	No observations added
	Careers Page	Training Page
	Result: Passed	No observations added
	Training Page	School Page
	Result: Passed	No observations added
	School Page	Work Page
	Result: Passed	No observations added
	Work Page	Life Page
	Result: Passed	No observations added
	Life Page	Selected Blog Page
	Result: Passed	No observations added
	Selected Blog Page	
	Result: Passed	
2.1.2: No Keyboard Trap	Entire sample	
	Result: Passed	
2.1.4: Character Key Shortcuts	Entire sample	
	Result: Not present	

## 2.2 Distinguishable

Success Criterion	Result	Observations
2.2.1: Timing Adjustable	Entire sample  Result: Passed	
2.2.2: Pause, Stop, Hide	Entire sample  Result: Passed	Entire sample  Observations: Carousels on the homepage could be distracting to some individuals.

## 2.3 Seizures and Physical Reactions

Success Criterion	Result	Observations
2.3.1: Three Flashes or Below Threshold	Entire sample  Result: Passed	

## 2.4 Navigable

Success Criterion	Result	Observations
2.4.1: Bypass Blocks	Entire sample  Result: Failed	Entire sample  Observations: There are no skip to content buttons on the entire website.
2.4.2: Page Titled	Entire sample  Result: Passed	
2.4.3: Focus Order	Entire sample  Result: Failed  Homepage  Result: Failed  Features Page	Entire sample  Observations: Focus states need to be fixed on most pages.  Homepage  Focus state jumps over the section below carousel images, paragraphs below

Success Criterion	Result	Observations
	Result: Failed	'School', 'Work', and 'Life' ,and the quote section below 'Start free trial'.
	Pricing Page (Free Trial)	<a href="https://drive.google.com/file/d/19KElrRhy836GbN7iZt7noMhPse4Yd2Ee/view?usp=sharing">https://drive.google.com/file/d/19KElrRhy836GbN7iZt7noMhPse4Yd2Ee/view?usp=sharing</a>
	Result: Failed	
	About Page	<a href="https://drive.google.com/file/d/1dkQyj-q0jarprPX5eQ5gtXxCwdp2IIJE/view?usp=sharing">https://drive.google.com/file/d/1dkQyj-q0jarprPX5eQ5gtXxCwdp2IIJE/view?usp=sharing</a>
	Result: Failed	
	Blog Home Page	Features Page
	Result: Passed	
	Contact Us Page	Focus state jumps over all content and lands on 'Start free trial' at the bottom of the page.
	Result: Failed	<a href="https://drive.google.com/file/d/1bxwKOgFZKvrlZPwE2cTRyLp5FyRpLIRH/view?usp=sharing">https://drive.google.com/file/d/1bxwKOgFZKvrlZPwE2cTRyLp5FyRpLIRH/view?usp=sharing</a>
	Login Page	
	Result: Passed	
	Pricing Page (Free Trial)	
	Faq Page	Focus states need to be fixed.
	Result: Failed	<a href="https://drive.google.com/file/d/1TqnUi-YefufYKaDgaS4bJ4E3OqBzVTMZ/view?usp=sharing">https://drive.google.com/file/d/1TqnUi-YefufYKaDgaS4bJ4E3OqBzVTMZ/view?usp=sharing</a>
	Careers Page	
	Result: Failed	
	About Page	
	Training Page	
	Result: Failed	Focus states jump from heading to 'Terms of Service' link. First three sections of timeline focus state work then jumps to next page buttons.
	School Page	<a href="https://drive.google.com/file/d/1EY72PvyUFqclysqASxYv">https://drive.google.com/file/d/1EY72PvyUFqclysqASxYv</a>
	Result: Passed	

Success Criterion	Result	Observations
	Work Page	<a href="https://drive.google.com/file/d/02wv5-heyymP/view?usp=sharing">02wv5-heyymP/view?usp=sharing</a>
	Result: Passed	<a href="https://drive.google.com/file/d/113kGgEHE5ie3G_35vtbXy4L0BfKY6PmB/view?usp=sharing">https://drive.google.com/file/d/113kGgEHE5ie3G_35vtbXy4L0BfKY6PmB/view?usp=sharing</a>
	Life Page	
	Result: Passed	Blog Home Page
	Selected Blog Page	There are too many links for navigating with a screen reader. Links below image, 'read more', author, and time stamp all go to the same place and cause clutter. A share button would be more beneficial than an icon for each social media platform. A flex box for the links under 'Topic Categories' would cut out clutter.
	Result: Failed	Contact Us Page
		Focus state jumps over top of page heading and form heading making users not know they are in a form. <a href="https://drive.google.com/file/d/1A_CPJefNHCN1KPDzy9DB3jr69qmUt1mG/view?usp=sharing">https://drive.google.com/file/d/1A_CPJefNHCN1KPDzy9DB3jr69qmUt1mG/view?usp=sharing</a>
		Login Page
		No observations added
		Faq Page
		Focus state only goes to the links on the page. You can use the next element tool to

Success Criterion	Result	Observations
		<p>navigate the page.  <a href="https://drive.google.com/file/d/1OO8TodgJUwxRHsEzPpTElhrNWDRx1Loc/view?usp=sharing">https://drive.google.com/file/d/1OO8TodgJUwxRHsEzPpTElhrNWDRx1Loc/view?usp=sharing</a></p> <p>Careers Page</p> <p>Focus state passes content and jumps to form. You can use the next element tool to navigate the page.  <a href="https://drive.google.com/file/d/1yjN2hi90kFWiZvkCvFfyvWNzhJTz5srA/view?usp=sharing">https://drive.google.com/file/d/1yjN2hi90kFWiZvkCvFfyvWNzhJTz5srA/view?usp=sharing</a></p> <p>Training Page</p> <p>Focus state jumps pass the main heading.  <a href="https://drive.google.com/file/d/1vVlc7ZHb2ed2066JcVm_cnkocllfuUG0/view?usp=sharing">https://drive.google.com/file/d/1vVlc7ZHb2ed2066JcVm_cnkocllfuUG0/view?usp=sharing</a></p> <p>School Page</p> <p>A share button would be more beneficial than a link to all social media platforms, they create clutter for screen readers.</p> <p>Work Page</p> <p>A share button would be more beneficial than a link to all social media platforms, they create clutter for screen</p>

Success Criterion	Result	Observations
		<p>readers.</p> <p>Life Page</p> <p>A share button would be more beneficial than a link to all social media platforms, they create clutter for screen readers.</p> <p>Selected Blog Page</p> <p>Focus state skips passed images and main body text.</p> <p><a href="https://drive.google.com/file/d/1LKyp0TPjPHaG03BgmQImKL5epVHoICBP/view?usp=sharing">https://drive.google.com/file/d/1LKyp0TPjPHaG03BgmQImKL5epVHoICBP/view?usp=sharing</a></p> <p><a href="https://drive.google.com/file/d/1OrGFLU7wjXBA_TEdwXHVkeSkx2h8Hmb7/view?usp=sharing">https://drive.google.com/file/d/1OrGFLU7wjXBA_TEdwXHVkeSkx2h8Hmb7/view?usp=sharing</a></p>
2.4.4: Link Purpose (In Context)	<p>Entire sample</p> <p>Result: Passed</p>	
2.4.5: Multiple Ways	<p>Entire sample</p> <p>Result: Failed</p> <p>Homepage</p> <p>Result: Passed</p> <p>Features Page</p> <p>Result: Passed</p> <p>Pricing Page (Free Trial)</p>	<p>Entire sample</p> <p>Observations: All pages except the training page pass this requirement.</p> <p>Homepage</p> <p>No observations added</p> <p>Features Page</p> <p>No observations added</p> <p>Pricing Page (Free Trial)</p>

Success Criterion	Result	Observations
	Result: Passed	No observations added
	About Page	About Page
	Result: Passed	No observations added
	Blog Home Page	Blog Home Page
	Result: Passed	No observations added
	Contact Us Page	Contact Us Page
	Result: Passed	No observations added
	Login Page	Login Page
	Result: Passed	No observations added
	Faq Page	Faq Page
	Result: Passed	No observations added
	Careers Page	Careers Page
	Result: Passed	No observations added
	Training Page	Training Page
	Result: Failed	Header menu is not linked to the new homepage.
	School Page	School Page
	Result: Passed	No observations added
	Work Page	Work Page
	Result: Passed	No observations added

Success Criterion	Result	Observations
	Life Page	Life Page
	Result: Passed	No observations added
	Selected Blog Page	Selected Blog Page
	Result: Passed	No observations added
2.4.6: Headings and Labels	Entire sample	
	Result: Passed	
2.4.7: Focus Visible	Entire sample	
	Result: Passed	
2.4.11: Focus Not Obscured (Minimum)	Entire sample	
	Result: Passed	

## 2.5 Input Modalities

Success Criterion	Result	Observations
2.5.1: Pointer Gestures	Entire sample	
	Result: Passed	
2.5.2: Pointer Cancellation	Entire sample	
	Result: Passed	
2.5.3: Label in Name	Entire sample	
	Result: Passed	
2.5.4: Motion Actuation	Entire sample	
	Result: Not checked	
2.5.7: Dragging Movements	Entire sample	
	Result: Not checked	
2.5.8: Target Size (Minimum)	Entire sample	
	Result: Passed	

### 3 Understandable

#### 3.1 Readable

Success Criterion	Result	Observations
3.1.1: Language of Page	Entire sample Result: Passed	
3.1.2: Language of Parts	Entire sample Result: Passed	

#### 3.2 Predictable

Success Criterion	Result	Observations
3.2.1: On Focus	Entire sample Result: Failed	Entire sample  Observations: Everything except the search in the header pass this requirement.
3.2.2: On Input	Entire sample Result: Passed	
3.2.3: Consistent Navigation	Entire sample Result: Passed	
3.2.4: Consistent Identification	Entire sample Result: Passed	
3.2.6: Consistent Help	Entire sample Result: Passed	

#### 3.3 Input Assistance

Success Criterion	Result	Observations
3.3.1: Error Identification	Entire sample Result: Not checked	
3.3.2: Labels or Instructions	Entire sample Result: Passed	
3.3.3: Error Suggestion	Entire sample	

Success Criterion	Result	Observations
	Result: Not checked	
3.3.4: Error Prevention (Legal, Financial, Data)	Entire sample  Result: Not present	
3.3.7: Redundant Entry	Entire sample  Result: Passed	
3.3.8: Accessible Authentication (Minimum)	Entire sample  Result: Passed	

## 4 Robust

### 4.1 Compatible

Success Criterion	Result	Observations
4.1.2: Name, Role, Value	Entire sample  Result: Passed	
4.1.3: Status Messages	Entire sample  Result: Passed	